

# STATEWIDE MEDICAID MANAGED CARE

## Managed Medical Assistance (MMA)

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### Choosing an MMA Plan

In Florida, most Medicaid recipients must enroll in an MMA plan for their health care needs.

Each plan offers all of the basic Florida Medicaid benefits. For more information see the **Services Offered by All MMA Plans** section on the following page.

### Steps To Help You Select Your MMA Plan

1. Look at the MMA plans in your packet or on the web at [www.flmedicaidmanagedcare.com](http://www.flmedicaidmanagedcare.com) to see the basic services offered by all plans and the extra benefits that each plan offers.
2. Think about the services you or your family members use and the doctor(s) you see.
  - What services do I think I need? Doctor's visits, medications, home health services, or transportation to covered services.
  - What kind of doctors do I need – a pediatrician, a family doctor, or a specialist to treat an ongoing condition?
  - What plan(s) do my doctors take?
  - What extra benefits meet my needs?
3. Choose a plan that best fits your needs.



[WWW.FLMEDICAIDMANAGEDCARE.COM](http://WWW.FLMEDICAIDMANAGEDCARE.COM)

## Specialty Plan Information

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In Florida, there may be Specialty Plans available in your area that are focused on serving people who have specific health care conditions. These plans cover the conditions listed below.

### Medical Condition/Requirements and Limitations for Enrollment

For all recipients:

- HIV/AIDS
- Serious Mental Illness

For children (under the age of 21) only:

- Child Welfare (must be in the care and custody of the state of Florida)
- Chronic Conditions (for children who are determined clinically eligible by the Florida Department of Health)

For adults (ages 21 and older) enrolled dually in Medicare and Medicaid only:

- Cardiovascular Disease
- Chronic Obstructive Pulmonary Disease (COPD)
- Congestive Heart Failure (CHF)
- Diabetes

## Services Offered by All MMA Plans

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**All MMA plans offer the following health care services.** Extra Benefits are offered by some plans. These are benefits that exceed required Medicaid services. Some extra benefits may require prior approval from the plan. See the next page for extra benefits offered by each plan.

- Physician services, including physician assistant services
- Prescription drugs
- Hospital inpatient services
- Hospital outpatient services
- Mental health services
- Early periodic screening diagnosis and treatment services for recipients under age 21
- Emergency services
- Ambulatory surgical treatment center services
- Advanced registered nurse practitioner services
- Optical services and supplies
- Dental services
- Medical supplies, equipment, prosthesis, and orthoses
- Chiropractic services
- Nursing care
- Family planning services and supplies (some exceptions)
- Podiatric services
- Healthy Start services (some exceptions)
- Physical, occupational, respiratory, and speech therapy services
- Hearing services
- Laboratory and imaging services
- Home health agency services
- Renal dialysis services
- Hospice services
- Respiratory equipment and supplies
- Optometrist services
- Rural health clinic services
- Birthing center services
- Substance abuse treatment services
- Transportation to access covered services

## Reference Information

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### ABUSE Hotline

1-800-962-2873

<http://www.myflfamilies.com/service-programs/abuse-hotline>

### Agency for Health Care Administration Consumer Complaints

1-888-419-3456

<http://apps.ahca.myflorida.com/hcfc/>

### Department of Children and Families, Financial Access

1-866-762-2237

<https://myaccessaccount.dcf.state.fl.us/Login.aspx>

### Medicaid Fraud Hotline

1-866-966-7226

[https://apps.ahca.myflorida.com/InspectorGeneral/fraud\\_complaintform.aspx](https://apps.ahca.myflorida.com/InspectorGeneral/fraud_complaintform.aspx)

### Social Security Administration

1-800-772-1213

<http://www.ssa.gov/pgm/reach.htm>

**If you need Choice Counseling materials in large print, audio or Braille, call the Helpline.  
Si ou bezwen enfòmasyon an Kreyol, tanpri rele: 1-877-711-3662.**