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June 27, 2017



Welcome to the Medicaid Long-term Care program. In the Medicaid Long-term Care program, you get to choose the Long-term Care plan that is best for you. Follow steps 1-3 below to make a choice.

To gain quicker access to your case, please use the following security PIN to enroll: XXXX

<p>Step 1: <i>Look</i></p> 	<p>Look at the information in this packet. It includes:</p> <ul style="list-style-type: none"> a list of the plan(s) in your area information on the Long-term Care program the steps you need to take to join a plan how to enroll via phone call or online <p>You can also find this same information online at: www.flmedicaidmanagedcare.com</p>						
<p>Step 2: <i>Choose</i></p> 	<p>You must choose your Long-term Care plan by 6/30/2017.</p> <p>For each person, you will need:</p> <ul style="list-style-type: none"> birth year and either the Medicaid ID or Gold Card number. 	<table border="1"> <thead> <tr> <th>Name</th> <th>Medicaid #</th> </tr> </thead> <tbody> <tr> <td>RecipientName</td> <td>1234567890</td> </tr> </tbody> </table>	Name	Medicaid #	RecipientName	1234567890	
Name	Medicaid #						
RecipientName	1234567890						
<p>Step 3: <i>Enroll</i></p> 	<p>Online</p> <p>www.flmedicaidmanagedcare.com</p> <p>Please note: If you choose to enroll online you will need to use the Security PIN above. The PIN must be used along with your Medicaid ID or Gold Card number.</p>	<p>OR</p> <p>Call</p> <p>Toll-free at 1-877-711-3662 to talk to a choice counselor or request to meet with a choice counselor.</p> <p>For additional information, please see the brochure in your packet.</p>					
<p>IMPORTANT: If you do not choose, we will place those listed in Step 2, in the Long-term Care plan below.</p> <p>Plan Name: HealthPlanName Plan Start Date: 7/1/2017</p>							

**You have rights to change plans.
See the back for Your Rights to Change Plans.**



Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308
Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970
If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.

YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans. If you want to pick a different plan, you must pick that plan by 10/29/2017. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state approved good cause reason. For more information or to find out if you have a good cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com.