



RICK SCOTT
GOVERNOR

JUSTIN M. SENIOR
SECRETARY

HeadOfHousehold
AddressLine1 AddressLine2
RecipientCity RecipientState 1234567890




June 27, 2017



Welcome to the Medicaid Long-term Care program. In the Medicaid Long-term Care program, you get to choose the Long-term Care plan that is best for you.

Our records show that you have applied for Medicaid, but are not yet approved. However, you may choose to enroll in a plan while you are waiting for your Medicaid approval to be determined by the Department of Children and Families. To choose a plan please review steps 1-3 below.

To gain quicker access to your case, please use the following security PIN to enroll: XXXX

 <p>Step 1: Look</p>	<p>Look at the information in this packet. It includes:</p> <ul style="list-style-type: none"> • Starting Services before Medicaid approval • a list of the plan(s) in your area • information on the Long-term Care program • the steps you need to take to join a plan • how to enroll via phone call or online <p>You can also find this same information online at: www.flmedicaidmanagedcare.com</p>						
 <p>Step 2: Choose</p>	<p>You may choose your Long-term Care plan any time before receiving Medicaid approval.</p> <p>For each person, you will need:</p> <ul style="list-style-type: none"> • birth year and • either the Medicaid ID or Gold Card number. 	<table border="1"> <thead> <tr> <th data-bbox="917 1165 1367 1207">Name</th> <th data-bbox="1367 1165 1589 1207">Medicaid #</th> </tr> </thead> <tbody> <tr> <td data-bbox="917 1207 1367 1239">RecipientName</td> <td data-bbox="1367 1207 1589 1239">1234567890</td> </tr> </tbody> </table>		Name	Medicaid #	RecipientName	1234567890
Name	Medicaid #						
RecipientName	1234567890						
 <p>Step 3: Enroll</p>	<table border="0"> <tr> <td data-bbox="349 1459 917 1772"> <p style="text-align: center;">Online</p> <p style="text-align: center;">www.flmedicaidmanagedcare.com</p> <p>Please note: If you choose to enroll online you will need to use the Security PIN above. The PIN must be used along with your Medicaid ID or Gold Card number.</p> </td> <td data-bbox="917 1459 1589 1772" style="text-align: center; vertical-align: middle;"> <p>OR</p> <p style="text-align: center;">Call</p> <p>Toll-free at 1-877-711-3662 to talk to a choice counselor or request to meet with a choice counselor.</p> <p>For additional information, about enrolling before receiving Medicaid eligibility, please see the brochure in your packet and the frequently asked questions on the back of this letter.</p> </td> </tr> </table>			<p style="text-align: center;">Online</p> <p style="text-align: center;">www.flmedicaidmanagedcare.com</p> <p>Please note: If you choose to enroll online you will need to use the Security PIN above. The PIN must be used along with your Medicaid ID or Gold Card number.</p>	<p>OR</p> <p style="text-align: center;">Call</p> <p>Toll-free at 1-877-711-3662 to talk to a choice counselor or request to meet with a choice counselor.</p> <p>For additional information, about enrolling before receiving Medicaid eligibility, please see the brochure in your packet and the frequently asked questions on the back of this letter.</p>		
<p style="text-align: center;">Online</p> <p style="text-align: center;">www.flmedicaidmanagedcare.com</p> <p>Please note: If you choose to enroll online you will need to use the Security PIN above. The PIN must be used along with your Medicaid ID or Gold Card number.</p>	<p>OR</p> <p style="text-align: center;">Call</p> <p>Toll-free at 1-877-711-3662 to talk to a choice counselor or request to meet with a choice counselor.</p> <p>For additional information, about enrolling before receiving Medicaid eligibility, please see the brochure in your packet and the frequently asked questions on the back of this letter.</p>						

FREQUENTLY ASKED QUESTIONS

Receiving services before receiving Medicaid approval

Q: How does Medicaid Pending work?

A: You have applied for Medicaid but it is not yet approved. Medicaid pending allows plan services to start before Medicaid eligibility is determined. If a person is eligible, Medicaid will pay for those services. If a person is not eligible, the person may be billed for those services.

Q: May I change plans while waiting for Medicaid approval and still receive services?

A: No, you may not change plans while you are waiting for Medicaid approval, but you may disenroll from the plan and stop services. The reason you are not allowed to change is because if you are not approved for Medicaid, the plan may bill you for the services you received.

Choosing a plan before receiving Medicaid approval

Q: Can I select a plan without starting services (**pending plan choice**)?

A: Yes, but you will not receive services until you have been approved for Medicaid.

Q: May I change my pending plan choice while waiting for Medicaid approval?

A: Yes, you may change your pending plan choice at any time.