



RICK SCOTT
GOVERNOR

JUSTIN M. SENIOR
SECRETARY

HeadOfHousehold
AddressLine1 AddressLine2
RecipientCity RecipientState 1234567890

June 27, 2017



Name	Medicaid #	Approved Plan Start Date
RecipientName	1234567890	7/1/2017

Our records show that each person listed above has received Medicaid coverage. Please note the plan start date for each person. **If you have started receiving services you may be financially responsible for services received prior to your approved plan start date above.**

You have 120 days to change plans, please read the back of this letter for more information.

It is easy to change your plan. You can:

1. Enroll on-line at www.flmedicaidmanagedcare.com; or
2. Call the toll-free Helpline at 1-877-711-3662, to talk to a choice counselor or to request a meeting with a choice counselor.

When you enroll, you will need the birth year, and either the Medicaid ID or the Gold Card number for each person listed in this letter.

You can also visit our website, www.flmedicaidmanagedcare.com; to find out more about Medicaid and the plans you can join.

DON'T WAIT – CALL TODAY!

**You have rights to change plans.
See the back for Your Rights to Change Plans.**



Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308
Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970
If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.

YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans. If you want to pick a different plan, you must pick that plan by 10/29/2017. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state approved good cause reason. For more information or to find out if you have a good cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com.