



RICK SCOTT
GOVERNOR

JUSTIN M. SENIOR
SECRETARY

HeadOfHousehold
AddressLine1 AddressLine2
RecipientCity RecipientState 1234567890

June 27, 2017



This letter confirms that you have asked to enroll the following family member(s) in a Medicaid Long-term Care plan prior to receiving full Medicaid coverage:

Name	Plan	Plan Phone
RecipientName	HealthPlanName	(123)456-7890

Your enrollment(s) will start on 7/1/2017.

Please remember by choosing to receive services now before Medicaid coverage is approved, if Medicaid coverage is denied you may be billed by the plan for services received.

You may dis-enroll from the plan if you wish to discontinue receiving services before you have been approved for Medicaid coverage by calling the toll-free Helpline at 1-877-711-3662.

If you or someone you gave permission to make your choice for you did not make this Long-term Care plan choice, please contact the Helpline at 1-877-711-3662.

What happens next?

- Your plan(s) will send ID card(s), a recipient handbook, and a list of service providers.
- Your plan will contact you to help you select services or you may also contact the plan to see what services the plan offers.

Please see the back for the Frequently Asked Questions and your Rights to Change Plans.



FREQUENTLY ASKED QUESTIONS

Receiving services before receiving full Medicaid

Q: How does Medicaid Pending work?

A: You have applied for Medicaid but it is not yet approved. Medicaid pending allows plan services to start before Medicaid eligibility is determined. If a person is eligible, Medicaid will pay for those services. If a person is not eligible, the person may be billed for those services.

Q: May I change plans while waiting for Medicaid approval and still receive services?

A: No, you may not change plans while you are waiting for Medicaid approval, but you may disenroll from the plan and stop services. The reason you are not allowed to change is because if you are not approved for Medicaid, the plan may bill you for the services you received.

Choosing a plan before receiving full Medicaid

Q: Can I select a plan without starting services (**pending plan choice**)?

A: Yes, but you will not receive services until you have been approved for Medicaid.

Q: May I change my pending plan choice while waiting for Medicaid approval?

A: Yes, you may change your pending plan choice at any time.