



RICK SCOTT
GOVERNOR

JUSTIN M. SENIOR
SECRETARY

HeadOfHousehold
AddressLine1 AddressLine2
RecipientCity RecipientState 1234567890

June 27, 2017



This letter confirms that the person listed below has been approved to change to the Long-term Care plan listed below.

Name	Plan	Plan Phone
RecipientName	HealthPlanName	(123)456-7890

Your plan will start on 7/1/2017. Until then you will continue to receive Medicaid services from the plan you are in now.

What Happens Next?

- Your plan will send you your ID card, a recipient handbook, and a list of service providers.
- If you have not picked service providers, your plan will contact you to help you select service providers for you. You can change your service provider any time by calling your plan.
- If you have questions about services your plan offers, call the plan at the number above.

**You have rights to change care plans.
See the back for Your Rights to Change Care Plans.**



Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308
Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970
If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.

YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans. If you want to pick a different plan, you must pick that plan by 10/29/2017. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state approved good cause reason. For more information or to find out if you have a good cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com.