



RICK SCOTT  
GOVERNOR

JUSTIN M. SENIOR  
SECRETARY

HeadOfHousehold  
AddressLine1 AddressLine2  
RecipientCity RecipientState 1234567890

June 27, 2017



As a Medicaid recipient, RecipientName must receive health care services through the Managed Medical Assistance (MMA) program, a part of Statewide Medicaid Managed Care.

Our records show that your enrollment in OldHealthPlanName will end on 6/30/2017, because you are no longer eligible for this plan. RecipientName will be placed in HealthPlanName on 7/1/2017.

**Important Information:** If you would like to choose another plan, call the Statewide Medicaid Managed Care Hotline at 1-877-711-3662 to make a different choice or be placed in in the plan listed below. You will need to have the birth date and Medicaid or Social Security number for the Medicaid recipient for which you are calling.

Your new plan will pay for any care that was scheduled before you were in the new plan, even if your doctor is not in the new plan. This is true for up to 60 days after you are in the new plan.

**You have rights to change plans.  
See the back for Your Rights to Change Plans.**



## YOUR RIGHTS TO CHANGE PLANS

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Once you are enrolled in your plan, you will have 120 days to change plans. If you want to pick a different plan, you must pick that plan by 10/29/2017. After this date, you can change your plan once a year during a special time called Open Enrollment, if you want. Before your Open Enrollment period you will receive a reminder letter and information on your plan choices.

Before your Open Enrollment period, if the Agency determines you have a Good Cause reason to change plans (for example, if your provider is no longer with your plan), the Agency will allow you to change plans. For more information, or to find out if you have a Good Cause reason, call 1-877-711-3662 or visit [www.flmedicaidmanagedcare.com](http://www.flmedicaidmanagedcare.com).