



RICK SCOTT  
GOVERNOR

JUSTIN M. SENIOR  
SECRETARY

HeadOfHousehold  
AddressLine1 AddressLine2  
RecipientCity RecipientState 1234567890

June 27, 2017



As a Medicaid recipient, RecipientName may receive health care services through the Managed Medical Assistance (MMA) program, a part of Statewide Medicaid Managed Care. Our records show that your enrollment in OldHealthPlanName will end on 6/30/2017, because you are no longer eligible for this plan. If you do not choose a new plan, you will receive your health care services on a fee-for-service basis.

If you would like to choose another plan, call the Statewide Medicaid Managed Care Hotline at 1-877-711-3662. You will need to have the birth date and Medicaid or Social Security number for the Medicaid recipient for which you are calling.

If you select a new plan, your new plan will pay for any care that was scheduled before you were in the new plan, even if your doctor is not in the new plan. This is true for up to 60 days after you are in the new plan.

Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308  
Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970  
If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.