



RICK SCOTT
GOVERNOR




JUSTIN M. SENIOR
SECRETARY

HeadOfHousehold
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RecipientCity RecipientState 1234567890

June 27, 2017



Welcome to the Statewide Medicaid Managed Care (SMMC) program. As Medicaid recipients, each person listed below will receive their health care and Long-term Care services through Statewide Medicaid Managed Care (SMMC). SMMC has two programs, Managed Medical Assistance (MMA) for health care needs and Long-term Care (LTC) for long-term care services. Follow steps 1-3 below to make a choice.

To gain quicker access to your case, please use the following security PIN to enroll: XXXX					
<p>Step 1: Look</p> 	<p>Look at the information in this packet. It includes:</p> <ul style="list-style-type: none"> information on the MMA program a list of the plan(s) in your region a list of the extra benefits offered by the plan(s) the steps you need to take to join a plan how to enroll online or by phone answers to frequently asked questions <p>You can also find this same information online at: www.flmedicaidmanagedcare.com</p>				
<p>Step 2: Choose</p> 	<p>You must choose your MMA plan by 6/30/2017.</p> <table border="1" data-bbox="894 1045 1570 1115"> <thead> <tr> <th>Name</th> <th>Medicaid #</th> </tr> </thead> <tbody> <tr> <td>RecipientName</td> <td>1234567890</td> </tr> </tbody> </table> <p>For each person, you will need:</p> <ul style="list-style-type: none"> birth year and either the Medicaid ID or Gold Card number. 	Name	Medicaid #	RecipientName	1234567890
Name	Medicaid #				
RecipientName	1234567890				
<p>Step 3: Enroll</p> 	<table border="0"> <tr> <td style="text-align: center; vertical-align: top;"> <p>Online</p> <p>www.flmedicaidmanagedcare.com</p> <p>Please note: If you choose to enroll online you will need to use the Security PIN above. The PIN must be used along with your Medicaid ID or Gold Card number.</p> </td> <td style="text-align: center; vertical-align: top;"> <p>OR</p> </td> <td style="text-align: center; vertical-align: top;"> <p>Call</p> <p>Toll-free at 1-877-711-3662 to talk to a choice counselor or request to meet with a choice counselor.</p> <p>For additional information, please see the brochure in your packet.</p> </td> </tr> </table>	<p>Online</p> <p>www.flmedicaidmanagedcare.com</p> <p>Please note: If you choose to enroll online you will need to use the Security PIN above. The PIN must be used along with your Medicaid ID or Gold Card number.</p>	<p>OR</p>	<p>Call</p> <p>Toll-free at 1-877-711-3662 to talk to a choice counselor or request to meet with a choice counselor.</p> <p>For additional information, please see the brochure in your packet.</p>	
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<p style="text-align: center;">IMPORTANT: If you do not choose, we will place those listed in Step 2 in the plan below for both health care and long-term care services</p> <p style="text-align: center;">Plan Name: HealthPlanName Plan Start Date: 7/1/2017</p>					

You have rights to change plans. See the back for Your Rights to Change Plans.



Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308
 Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970
 If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.

YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans. If you want to pick a different plan, you must pick that plan by 10/29/2017. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state-approved good cause reason. For more information or to find out if you have a good cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com.