Welcome to the Statewide Medicaid Managed Care (SMMC) program. As Medicaid recipients, each person listed below will receive their health care and Long-term Care services through Statewide Medicaid Managed Care (SMMC). SMMC has two programs, Managed Medical Assistance (MMA) for health care needs and Long-term Care (LTC) for long-term care services. Follow steps 1-3 below to make a choice.

To gain quicker access to your case, please use the following security PIN to enroll: XXXX

**Step 1: Look**
Look at the information in this packet. It includes:
- information on the MMA program
- a list of the plan(s) in your region
- a list of the extra benefits offered by the plan(s)
- the steps you need to take to join a plan
- how to enroll online or by phone
- answers to frequently asked questions

You can also find this same information online at: [www.flmedicaidmanagedcare.com](http://www.flmedicaidmanagedcare.com)

**Step 2: Choose**
You must choose your MMA plan by 6/30/2017.

For each person, you will need:
- birth year *and*
- either the Medicaid ID or Gold Card number.

**Step 3: Enroll**

<table>
<thead>
<tr>
<th>Name</th>
<th>Medicaid #</th>
</tr>
</thead>
<tbody>
<tr>
<td>RecipientName</td>
<td>1234567890</td>
</tr>
</tbody>
</table>

[www.flmedicaidmanagedcare.com](http://www.flmedicaidmanagedcare.com)

**Please note:** If you choose to enroll online you will need to use the Security PIN above. The PIN must be used along with your Medicaid ID or Gold Card number.

**OR**
Toll-free at 1-877-711-3662 to talk to a choice counselor or request to meet with a choice counselor.

For additional information, please see the brochure in your packet.

**IMPORTANT:** If you do not choose, we will place those listed in Step 2 in the plan below for both health care and long-term care services

**Plan Name:** HealthPlanName  **Plan Start Date:** 7/1/2017

You have rights to change plans. See the back for Your Rights to Change Plans.
YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans. If you want to pick a different plan, you must pick that plan by 10/29/2017. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state-approved good cause reason. For more information or to find out if you have a good cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com.