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HeadOfHousehold  
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RecipientCity RecipientState 1234567890

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Welcome to the Managed Medical Assistance (MMA) program. The MMA program is a part of Statewide Medicaid Managed Care. You are enrolled in the MMA plan listed below. You get to choose the MMA plan that is best for you. You can stay in the plan listed below or you can choose another plan. Until you make a choice, you are in the plan listed below.

The below enrollment(s) will start on 7/1/2017.

Name	Plan	Plan Phone
RecipientName	HealthPlanName	(123)456-7890

It is easy to pick a plan. You can:

1. Enroll on our website: [www.flmedicaidmanagedcare.com](http://www.flmedicaidmanagedcare.com). You can also find out more about Medicaid and the plans you can join on this site.
2. Call the toll-free Helpline at 1-877-711-3662, and talk with a Choice Counselor to enroll over the phone.
3. If you have special needs you may meet with a Choice Counselor in your community – you can make an appointment by calling the toll-free Helpline at 1-877-711-3662 to set up a time.

To enroll you will need the birth year, and Medicaid ID or Gold Card number for each person listed on this letter.

**Please read the back of this letter.**



**Please note:** If your Medicaid eligibility changes, you may not be able to join a MMA plan. Be sure to keep all appointments and return information required by the Department of Children and Families or the Social Security Administration that relate to your eligibility.

### **What happens next?**

- You are now in Medicaid. You can start getting services.
- Your MMA plan(s) will send ID card(s), a member handbook, and a list of providers.
- Your plan will choose a Primary Care Provider (PCP) for you, You can change your PCP any time by calling your health plan.
- Make an appointment with your provider for a check-up.
- If you have questions about services your health plan offers, call the health plan.

## **YOUR RIGHTS TO CHANGE PLANS**

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Once you are enrolled in your plan, you will have 120 days to change plans. If you want to pick a different plan, you must pick that plan by 10/29/2017. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state approved good cause reason. For more information or to find out if you have a good cause reason, call 1-877-711-3662 or visit [www.flmedicaidmanagedcare.com](http://www.flmedicaidmanagedcare.com).