



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

<Letter Date>

<Payee Name>
<Addr-Line1>
<Addr-Line2>
<City><State><Zip Code>

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Florida is changing the way that Medicaid health care services are provided. Most Medicaid recipients will receive their health care services through the Managed Medical Assistance (MMA) program. The MMA program is part of Statewide Medicaid Managed Care.

To gain quicker access to your case, please use the following security PIN to enroll: <PIN#>

Step 1: Look 	<p>You may find additional information about the plans available in your area by going to: www.flmedicaidmanagedcare.com</p> <p style="text-align: center;">OR</p> <p>Calling the toll-free helpline at 1-877-711-3662, to talk to a choice counselor.</p>				
Step 2: Choose 	<p><u>You do not have to enroll in an MMA plan and may use straight Medicaid, also known as fee-for-service, instead.</u></p> <p>If you wish to enroll you will need the following for each person below:</p> <ul style="list-style-type: none">• birth date <u>and</u>• either the Medicaid number or Social Security Number. <table border="1" data-bbox="780 1269 1225 1343"><tr><td>Name</td><td>Medicaid #</td></tr><tr><td><Name></td><td><Medicaid ID></td></tr></table>	Name	Medicaid #	<Name>	<Medicaid ID>
Name	Medicaid #				
<Name>	<Medicaid ID>				
Step 3: Enroll 	<p>Online at: www.flmedicaidmanagedcare.com</p> <p>Please note: If you choose to enroll online you will need to use the Security PIN above. The PIN must be used along with your Medicaid ID or Gold Card number.</p> <p style="text-align: center;">OR</p> <p>Call the toll-free helpline at 1-877-711-3662, to talk to a choice counselor or request to meet with a choice counselor.</p> <p>For additional information, please see the brochure in your packet.</p>				

If you do not want to enroll in a plan, you do not need to do anything. Until your current plan ends, you will continue to receive services as you do now. After <dynamic date=last date before region go live>, you will receive your health care services through straight Medicaid, also known as fee-for-service.

Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308
Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970
If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.