RICK SCOTT GOVERNOR

JUSTIN M. SENIOR SECRETARY



HeadOfHousehold AddressLine1 AddressLine2 RecipientCity RecipientState 1234567890

June 27, 2017

Dear HeadOfHousehold:

Our records show that your address has changed. Because of this, each person listed below has been assigned to the Managed Medical Assistance (MMA) plan below.

Name	Plan Name	Enrollment Start Date
RecipientName	HealthPlanName	7/1/2017

If you wish to change your MMA plan, you must do so by 6/30/2017.

To change plans, look at the special insert in your packet. It has information on plans in your area and the extra benefits they offer. There is also information about the ways you can change your plan.

You may change your plan using one of the ways listed below:

- 1. Enroll on our website: <u>www.flmedicaidmanagedcare.com</u>. You can also find out more about Medicaid and the plans you can join on this site.
- 2. Call the toll-free Helpline at 1-877-711-3662, and use the automated voice response system or speak with a Choice Counselor to enroll.
- 3. If you have special needs, you may meet with a Choice Counselor in your community. You can set up an appointment by calling the toll-free Helpline at 1-877-711-3662.

To make a plan choice, you will need to have the birth year and Medicaid ID or Gold Card number for each person listed.

You do not have to call if you are happy with the plan listed above.

You have rights to change plans. See the back for Your Rights to Change Plans.

## YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans. If you want to pick a different plan, you must pick that plan by 10/29/2017. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state-approved good cause reason. For more information or to find out if you have a good cause reason, call 1-877-711-3662 or visit <a href="http://www.flmedicaidmanagedcare.com">www.flmedicaidmanagedcare.com</a>.