



RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

<Letter Date>

<Payee Name>
<Addr-Line1>
<Addr-Line2>
<City><State><Zip Code>

Our records show that the member(s) listed below have had an enrollment status change for the Statewide Medicaid Managed Care program. This program is where most people on Medicaid receive their Medicaid services.

- **Managed Medical Assistance (MMA):** MMA provides all health care services, except long-term care and dental, through an MMA plan.
- **Long-Term Care (LTC):** LTC provides long-term care services through an LTC plan.
- **Dental Plan:** Dental provides dental services through a Dental plan.

Important information about the program can be found in the enclosed brochure.

Look below to see what plan(s) each person is, or will be, enrolled in and when the enrollment will start.

Name and Medicaid Number	Program	Enrollment Status or Plan Name	Start Date	Enrollment Cutoff Date
<Name> <Recipient Number>	LTC	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
	MMA	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
	Dental	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
<Name> <Recipient Number>	LTC	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
	MMA	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
	Dental	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
<Name> <Recipient Number>	LTC	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
	MMA	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
	Dental	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
<Name> <Recipient Number>	LTC	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
	MMA	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
	Dental	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
<Name> <Recipient Number>	LTC	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
	MMA	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>
	Dental	<Plan Name or Enrollment Status>	<Start Date>	<cutoff date>

If you want to be enrolled in the plan(s) listed above, you do not need to do anything. Your plan will automatically start on the effective date listed above.

You have rights to change plans. See the back for Your Rights to Change Plans.



Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308
Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970
If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.

If you want to choose a different plan, follow these steps:

Step 1: Review	Step 2: Choose	Step 3: Enroll
Review the information in this packet.	Choose the plan(s) that best meet the needs of each person listed.	<ul style="list-style-type: none"> Enroll online at: www.flmedicaidmanagedcare.com Enroll by phone at: 1-877-711-3662
<p>To enroll each person, you will need his or her birth year and Medicaid ID or Gold Card number. To gain quicker access to your case, please use the following security PIN to enroll: <PIN#></p>		

YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans, unless you make a change during Open Enrollment. If you want to pick a different plan, you must pick that plan by the enrollment cutoff date listed above. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you may need a state-approved good cause reason. For more information or to find out if you need a good cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com.

Legend	
Plan Name	You are enrolled in the plan listed.
Can Enroll	You can voluntarily enroll in a plan, if you choose.
Cannot Enroll	You are not eligible for the program.
Cannot Change	You are currently locked-in to the plan. You can change your plan once a year during a special time called Open Enrollment. You will receive a reminder letter before your Open Enrollment Period begins.
NA	Not Applicable