



RON DESANTIS
GOVERNOR

JASON WEIDA
SECRETARY

<HeadOfHousehold>



<AddressLine1> <AddressLine2>

January 31, 2023

<RecipientCity> <RecipientState> <Zip>

123



Our records show that is no longer eligible for Long-Term Care (LTC) under the Statewide Medicaid Managed Care program (SMMC).

Your enrollment in will end on . will be placed in on for MMA services.

If you want to receive your MMA services from a different plan you have until to make a change as long as your eligibility has not changed.

You can make a change online at www.flmedicaidmanagedcare.com or by calling the SMMC hotline at 1-877-711-3662.

You have rights to change plans.



See the back for Your Rights to Change Plans.

YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans, unless you make a change during Open Enrollment. If you want to pick a different plan, you must pick that plan by the enrollment cutoff date listed above. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you may need a state-approved For Cause reason. For more information or to find out if you need a For Cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com.