



RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

<PayeeName>
<AddressLine1> <AddressLine2>
<City> <State> <Zip Code>

<Letter Date>

Our records show that <recipient name> is no longer eligible for Long-Term Care (LTC) under the Statewide Medicaid Managed Care program (SMMC).

Your enrollment in <insert LTC+ Plan Name> will end on <effective date>. <recipient name> will be placed in <comprehensive plan> on <dynamic start date> for MMA services.

If you want to receive your MMA services from a different plan you have until <120-day cutoff> to make a change.

You can make a change online at www.flmedicaidmanagedcare.com or by calling the SMMC hotline at 1-877-711-3662.

You have rights to change plans.

See the back for Your Rights to Change Plans.



Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308
Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970
If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.

LTC+_ELIG_LOSS_EN

YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans, unless you make a change during Open Enrollment. If you want to pick a different plan, you must pick that plan by the cut-off date listed above. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state-approved good cause reason. For more information or to find out if you have a good cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com