Our records show that <recipient name> is no longer eligible for Long-Term Care (LTC) under the Statewide Medicaid Managed Care program (SMMC).

Your enrollment in <insert LTC+ Plan Name> will end on <effective date>. <recipient name> will be placed in <comprehensive plan> on <dynamic start date> for MMA services.

If you want to receive your MMA services from a different plan you have until <120-day cutoff> to make a change.

You can make a change online at www.flmedicaidmanagedcare.com or by calling the SMMC hotline at 1-877-711-3662.

You have rights to change plans.

See the back for Your Rights to Change Plans.
YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans, unless you make a change during Open Enrollment. If you want to pick a different plan, you must pick that plan by the cut-off date listed above. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state-approved good cause reason. For more information or to find out if you have a good cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com