



RON DESANTIS
GOVERNOR

JASON WEIDA
SECRETARY

<HeadOfHousehold>
<AddressLine1> <AddressLine2>
<RecipientCity> <RecipientState> <Zip>

<LetterDate>



<RecipientName> must receive Medicaid health care services through the Managed Medical Assistance (MMA) program, a part of Statewide Medicaid Managed Care.

Our records show that your enrollment in <NameOfCurrentPlan> will end on <EndDate>, because you are no longer eligible for this plan. <RecipientName> will be enrolled in <NameOfNewPlan> on <StartDate>.

If you would like to choose a different plan you may do so using one of the following options:

- Enroll online at www.flmedicaidmanagedcare.com.
- Call the Statewide Medicaid Managed Care Hotline at 1-877-711-3662.

Please note: If your eligibility changes, you may not be able to join a new plan.

When you call, please have the birth year and Medicaid or Gold Card number for <RecipientName>.

If you choose a new plan, your new plan will pay for any care that was scheduled before you enrolled even if your doctor is not in the new plan. This is true for up to 60 days after you are in the new plan.

You have rights to change plans. See the back for Your Rights to Change Plans.



YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans, unless you make a change during Open Enrollment. If you want to pick a different plan, you must pick that plan by <120EndDate>. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state-approved For cause reason. For more information or to find out if you have a For cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com.