



RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

<Head of Household>	
<Address Line 1 + Address Line 2 >	
<City> <State> <Zip Code>	

< Letter Date >

As a Medicaid recipient, <Recipient Name> must receive health care services through the Managed Medical Assistance (MMA) program, a part of Statewide Medicaid Managed Care. Florida Medicaid has specialty MMA plans that provide services to recipients with certain conditions.

Below is the name of the specialty plan that <Recipient Name> has been assigned. The specialty plan enrollment will begin <Effective Date>.

Important Information: You have 30 days, from the receipt of this letter, to call the Statewide Medicaid Managed Care Hotline at 1-877-711-3662 to make a choice to remain in the current plan or be enrolled in the specialty plan.

A choice must be made by <End Date>. To make a plan choice, you will need to have the birth year and Medicaid ID or Gold Card number for each person listed.

Name	Program	Plan Name	Start Date
<Recipient Name>	<Program>	<Health Plan Name>	<Effective Date>

To find out more about the MMA Specialty plans:

- Visit our website at www.flmedicaidmanagedcare.com.
- Call the Helpline to speak with a Choice Counselor at 1-877-711-3662

YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans, unless you make a change during Open Enrollment. If you want to pick a different plan, you must pick that plan by <End Date>. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state-approved good cause reason. For more information or to find out if you have a good cause reason, call 1-877-7113662 or visit www.flmedicaidmanagedcare.com.