



RON DESANTIS
GOVERNOR

JASON WEIDA
SECRETARY

<HeadOfHousehold>
<AddressLine1> <AddressLine2>
<RecipientCity> <RecipientState> <Zip>

123

<LetterDate>



As a Medicaid recipient, <RecipientName> must receive health care services through the Managed Medical Assistance (MMA) program, a part of Statewide Medicaid Managed Care. Florida Medicaid has specialty MMA plans that provide services to persons with certain conditions.

Below is the name of the specialty plan that <RecipientName> has been assigned. If your eligibility has not changed, the specialty plan enrollment will begin <StartDate>. If you do not want to be enrolled in this plan and want to stay in your current plan, please call by <EndOfMonth>.

Important Information: Please note: If your eligibility changes, you may not be able to join a specialty plan.

Name	Program	Plan Name	Start Date
<RecipientName>	<MedicaidProgram>	<HealthPlanName>	<StartDate>

If you would like to find out more information about specialty plans you may do so using one of the following options:

- Visit our website at www.flmedicaidmanagedcare.com
- Call the Statewide Medicaid Managed Care Helpline at 1-877-711-3662.

You will need to have the birth year and Medicaid ID or Gold Card number for the person for which you are calling.

YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans, unless you make a change during Open Enrollment. If you want to pick a different plan, you must pick that plan by <120EndDate>. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you must have a state-approved For Cause reason. For more information or to find out if you have a For Cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com.