Once a year during a special time called Open Enrollment you can choose to stay with your current plan or pick a new one. Each person listed below can make a choice when Open Enrollment begins.

You do not have to make a change if you are happy with your current plan(s).

<table>
<thead>
<tr>
<th>Name and Medicaid Number</th>
<th>Program</th>
<th>Plan Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;Recipient Name&gt;</td>
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<tr>
<td>&lt;Recipient Number&gt;</td>
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</tbody>
</table>

Open Enrollment begins for each person listed above on <OE Begin Date>. On that day you may choose a new plan for each person listed above. Your last date to change plans is <OE End Date>.

Plans in your region are listed online and on the enclosed flyer.

Please note: If your Medicaid eligibility changes, you may not be able to join a health plan. Be sure to keep all appointments and return information required by the Department of Children and Families or the Social Security Administration that relate to your eligibility.

Remember, if you are happy with your plan, you do not have to make a change. See the back for Ways to Change Your Plan.
Ways to Change Your Plan

You now have 3 ways to pick a new plan:

- **Text ENROLL to FLSMMC (357662).**
  o You will need the Medicaid ID number of each member and the account PIN number: <PIN #>.

- Go online at [www.flmedicaidmanagedcare.com](http://www.flmedicaidmanagedcare.com).
  o Create a Member Portal account **OR** Chat with our Enrollment Virtual Assistant.

- Call the Helpline to speak with a Choice Counselor at 1-877-711-3662.

To enroll you will need the birth year, and Medicaid ID or the Gold Card number for each person listed on this letter.