



RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

<Head of Household>	
<Address Line 1 + Address Line 2 >	
<City> <State> <Zip Code>	

< Letter Date >

Once a year during a special time called Open Enrollment you can choose to stay with your current plan or pick a new one. Each person listed below can make a choice when Open Enrollment begins.

You do not have to make a change if you are happy with your current plan(s).

Name and Medicaid Number	Program	Plan Name
<Recipient Name> <Recipient Number>	<Program>	<Plan Name>
	<Program>	<Plan Name>
	<Program>	<Plan Name>

Open Enrollment begins for each person listed above on <OE Begin Date>. On that day you may choose a new plan for each person listed above. Your last date to change plans is <OE End Date>.

Plans in your region are listed online and on the enclosed flyer.

Please note: If your Medicaid eligibility changes, you may not be able to join a health plan. Be sure to keep all appointments and return information required by the Department of Children and Families or the Social Security Administration that relate to your eligibility.

Remember, if you are happy with your plan, you do not have to make a change.

See the back for Ways to Change Your Plan.



Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308
 Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970
 If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.

Ways to Change Your Plan

You now have 3 ways to pick a new plan:

- Text **ENROLL** to FLSMMC (**357662**).
 - You will need the Medicaid ID number of each member and the account PIN number: <PIN #>.
- Go online at www.flmedicaidmanagedcare.com.
 - Create a Member Portal account **OR** Chat with our Enrollment Virtual Assistant.
- Call the Helpline to speak with a Choice Counselor at 1-877-711-3662.

To enroll you will need the birth year, and Medicaid ID or the Gold Card number for each person listed on this letter.