



RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

<Payee Name>	
<Address Line 1 + Address Line 2 >	
<City> <State> <Zip Code>	

< Letter Date >

Our records show that your address has changed. Because of this, each person listed below has been assigned to the plan(s) below.

Name and Medicaid Number	Program	Plan Name	Start Date	Enrollment Cutoff Date
<Recipient Name> <Recipient Number>	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>
	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>
	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>
<Recipient Name> <Recipient Number>	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>
	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>
	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>

To change plans, look at the special insert in your packet. It has information on plans in your area and the extra benefits they offer. There is also information about the ways you can change your plan. **If the enrollment cutoff date column states “Can Disenroll”, you can disenroll from the listed plan at any time and receive services through fee-for-service Medicaid.**

You may change your plan using one of the ways listed below:

1. Enroll on our website: www.flmedicaidmanagedcare.com. You can also find out more about Medicaid and the plans you can join on this site.
2. Call the toll-free Helpline at 1-877-711-3662 and use the automated voice response system or speak with a Choice Counselor to enroll.
3. If you have special needs, you may meet with a Choice Counselor in your community. You can set up an appointment by calling the toll-free Helpline at 1-877-711-3662.

To make a plan choice, you will need to have the birth year and Medicaid ID or Gold Card number for each person listed.

You do not have to call if you are happy with the plan listed above.

You have rights to change plans. See the back for Your Rights to Change Plans.



Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308
 Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970
 If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.

YOUR RIGHTS TO CHANGE PLANS

Once you are enrolled in your plan, you will have 120 days to change plans, unless you make a change during Open Enrollment. If you want to pick a different plan, you must pick that plan by the enrollment cutoff date listed above. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you may need a state-approved good cause reason. For more information or to find out if you need a good cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com.