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SECRETARY

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The Statewide Medicaid Managed Care program is changing. Changes to the program in your region will take place on <Insert Region Effective Date>.

What's New? Information about the changes to the program and other important information can be found in the enclosed brochure. Some key program changes are:

- Some plans will leave the program. **Carefully** review the information in the table below for each person listed.
- Dental services for everyone will now be provided by a Dental plan.
- People eligible for both Managed Medical Assistance (MMA) and Long-Term Care (LTC) will no longer be enrolled into two different plans. One plan will provide both services.

Look Below:

Look below to see what plan(s) each person will be enrolled in and the start date of the enrollment.

Name	Program	Plan Name	Start Date	Enrollment Cutoff Date
<Recipient Name>	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
<Recipient Name>	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
<Recipient Name>	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>

If you want to be enrolled in the plan(s) listed above, you do not need to do anything. Your plan will automatically start on the date listed above.

If you want to choose a different plan, follow these steps:

Step 1: Review	Step 2: Choose	Step 3: Enroll
Review the information in this packet.	Choose the plan(s) that best meet the needs of each person listed.	<ul style="list-style-type: none"> • Enroll online at: www.flmedicaidmanagedcare.com • Enroll by phone at: 1-877-711-3662
<p>To enroll each person, you will need his or her birth year and Medicaid ID or Gold Card number. To gain quicker access to your case, please use the following security PIN to enroll: <PIN#></p>		

You have rights to change plans. See the back for Your Rights to Change Plans.

YOUR RIGHTS TO CHANGE PLANS



Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308
Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970
If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.

Once you are enrolled in your plan, you will have 120 days to change plans. If you want to pick a different plan, you must pick that plan by the enrollment cutoff date listed above. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you may need a state-approved good cause reason. For more information or to find out if you need a good cause reason, call 1-877-711-3662 or visit www.flmedicaidmanagedcare.com.