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Welcome to the Statewide Medicaid Managed Care program. This program is where most people on Medicaid receive their Medicaid services. You may use one or more of the following, when eligible:

- **Managed Medical Assistance (MMA):** MMA provides all health care services, except long-term care and dental, through an MMA plan.
- **Long-Term Care (LTC):** LTC provides long-term care services through a LTC plan.
- **Dental Plan:** Dental provides dental services through a Dental plan.

**Important information about the program can be found in the enclosed brochure.**

Look below to see what plan(s) each person will be enrolled in and when the enrollment will start.

Name	Program	Plan Name	Start Date	Enrollment Cutoff Date
<Recipient Name>	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
<Recipient Name>	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
<Recipient Name>	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>
	<Medicaid Program>	<Plan Name>	<Begin Date>	<Enrollment Change Date>

If you want to be enrolled in the plan(s) listed above, you do not need to do anything. Your plan will automatically start on the effective date listed above.

If you want to choose a different plan, follow these steps:

Step 1: Review	Step 2: Choose	Step 3: Enroll
Review the information in this packet.	Choose the plan(s) that best meet the needs of each person listed.	<ul style="list-style-type: none"> <li>• Enroll online at: <a href="http://www.flmedicaidmanagedcare.com">www.flmedicaidmanagedcare.com</a></li> <li>• Enroll by phone at: 1-877-711-3662</li> </ul>

To enroll each person, you will need his or her birth year and Medicaid ID or Gold Card number.

To gain quicker access to your case, please use the following security PIN to enroll: <PIN#>

You have rights to change plans. See the back for Your Rights to Change Plans.



## YOUR RIGHTS TO CHANGE PLANS

Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308  
Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970  
If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662.

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Once you are enrolled in your plan, you will have 120 days to change plans. If you want to pick a different plan, you must pick that plan by the enrollment cutoff date listed above. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you may need a state-approved good cause reason. For more information or to find out if you need a good cause reason, call 1-877-711-3662 or visit [www.flmedicaidmanagedcare.com](http://www.flmedicaidmanagedcare.com).